

DEPLOYMENT AND MIGRATION SERVICES

Accelerate Time to Value of Your Investment

Packet Design offers professional services for deploying and configuring your products using best practices that ensure a rapid and optimum return on your investment. Leveraging years of know-how gained in a wide variety of customer environments worldwide, we offer two convenient deployment scenarios to meet your specific needs.

Rapid Deployment Service

The Rapid Deployment Service addresses the needs of new customers. We install your system, update it to the most applicable software version, configure and validate optimal data collection, and deliver training specific to system administrators and users.

System Migration Service

The System Migration Service is designed for existing customers who are upgrading their product infrastructure to new physical or virtual components. Our consultants begin by providing turn-key support for data back-up, data migration, and collection validation, and conclude with key knowledge transfer activities.

Service Components	System Migration	Rapid Deployment
Hardware testing and installation	X	X
On-site software installation and version upgrade (as appropriate)	X	X
Data collection and validation	X	X
System and data back-up	X	
Data migration	X	
Product knowledge transfer	X	
Custom configuration		X
Infrastructure audit		X
Best practices consulting		X

